

SHEA EAR CLINIC

Patient Insurance Policy

Shea Ear Clinic has enrolled in numerous managed care and traditional insurance plans, health maintenance organizations (HMO's), and many other reimbursement programs in an effort to accommodate the needs and requests of our patients.

While we are pleased to be able to provide this service to you, it is extremely difficult for us, Shea Ear Clinic, to keep track of all of the individual requirements of the various insurance plans. Each plan has different stipulations regarding how often services may be rendered and, even more importantly, where those services may be performed.

Even within the same insurance company, the plan differ depending upon what type of contract the insured's employer has negotiated.

Providing quality medical care for our patients is our primary concern. We are more than willing to provide that care within you insurance contract guidelines, provided YOU let us know at EACH time of service, exactly what those guidelines constitute.

Unfortunately, if you do not inform us of any special requirements for services such as lab work, CT scans, or the use of Shea Ear Clinic's ambulatory surgery center (ASC), that are not covered, we will not receive the necessary payment from your insurance company.

In cases resulting in procedures being performed, services being provided and/or supplies being utilized, which are not covered by your plan, the Shea Ear Clinic will not be financially responsible for any reduction in payment or any penalty sustained by the guarantor.

With your cooperation and help, you should be able to receive all of the benefits offered to you, and we will be able to concentrate on the caring for your medical needs.